



List of Use Cases

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Generic

No	User ID	Time Stamp	Description	File or Subject	Path or Acc	Comments
1.1	xxxx	dd/mm/yy hh:mm:ss	Action	File/Folder name	Path	CSO/CISO
1.2	xxxx	dd/mm/yy hh:mm:ss	Action	Supplier ID	Required ID	ERP
1.3	xxxx	dd/mm/yy hh:mm:ss	Action	Customer ID	Required ID	ERP
1.4	xxxx	dd/mm/yy hh:mm:ss	Address (To/cc)	Subject	Mail Server	Mail
1.5	xxxx	dd/mm/yy hh:mm:ss	SQL Query	Data base name	Server	CSO/CISO
1.6	xxxx	dd/mm/yy hh:mm:ss	BO Query	Data base name	Server	CSO/CISO
1.7	xxxx	dd/mm/yy hh:mm:ss	Action	File/Folder name	Path	CSO/CISO

Credit Card and/ or CRM Applications

No	User ID	Time Stamp	Description	File or Subject	Path or Acc #	Comments
2.1	xxxx	dd/mm/yy hh:mm:ss	Action	Card no	Customer ID	CRM
2.1	xxxx	dd/mm/yy hh:mm:ss	Action	Merchant no	Customer ID	CRM
2.1	xxxx	dd/mm/yy hh:mm:ss	Action	TZ	Card no	CRM/CHB
2.1	xxxx	dd/mm/yy hh:mm:ss	Action	Bank account	Customer ID	CHB
2.1	xxxx	dd/mm/yy hh:mm:ss	Card No	Bank account	Customer ID	CRM

Banking

No	User ID	Time Stamp	Description	File or Acc #	Path or Misc
3.1	xxxx	dd/mm/yy hh:mm:ss	Action	Account no	Branch no

Insurance Companies

No	User ID	Time Stamp	Description	Client ID	Path or Acc#
4.1	xxxx	dd/mm/yy hh:mm:ss	Action	Client ID	Payee ID